

South Care Homes Ltd

Manor Hall Nursing Home

Inspection report

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23 October 2020

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Manor Hall Nursing Home provides nursing and residential care to a maximum of 44 older people living with long term health needs. Some people also lived with dementia. There were 32 people living there at the time of our inspection.

The proposed designated care setting is a unit for up to five people. There was a separate entrance to be used solely for the designated care setting and a separate outdoor space as well.

We found the following examples of good practice.

- Staff had completed training about COVID-19 and how to prevent the spread of the virus.
- Bedrooms had their own phones installed. This was to make it easier for residents to have contact with friends and family.
- Communication aids were available to help people with hearing difficulties to understand what staff wearing face masks were saying to them.
- The provider already had regular testing for COVID-19 in place to ensure all staff were tested every week.
- The registered manager had plans in place to ensure that staff working in the designated care setting would not need to access the rest of the service.

We were assured that this service met good infection prevention and control guidelines as a designated care setting.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured the service were following safe infection prevention and control procedures to keep people safe.

Inspected but not rated

Manor Hall Nursing Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

This was a targeted inspection looking at the infection control and prevention measures the provider has in place. As part of CQC's response to the coronavirus pandemic we are conducting a review of infection control and prevention measures in care homes.

The service had been identified for use by the Local Authority as a designated care setting in response to the Winter Plan for people discharged from hospital with a positive Covid-19 status. This inspection was to ensure that the service was compliant with infection control and prevention measures.

This inspection took place on 23 October 2020 and was announced.

Is the service safe?

Our findings

S5. How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.