

HC-One Limited

Leeming Garth

Inspection report

Leeming Bar Northallerton North Yorkshire DL7 9RT

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Date of inspection visit: 02 November 2020

Date of publication: 24 November 2020

Ratings

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Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

Leeming Garth Care Home is a care home providing accommodation for nursing and residential care for up to 35 people, some of whom are living with dementia. At the time of this inspection there were 30 people living at the home. People have their own rooms with en-suite facilities and access to a range of communal areas. The home is built over two floors.

We found the following examples of good practice:

- All staff and visitors had to wear appropriate personal protective equipment (PPE), complete a health declaration form, NHS Track and Trace information and had their temperature checked prior to entering the home.
- Staff supported people's social and emotional wellbeing. The service had used different methods including information technology to assist communication with staff wearing face masks. The provider and staff kept family members up to date about the latest guidance and their relative's health via regular telephone calls, letters and other technology.
- •The manager explained the quality systems they had in place to check the service was providing safe care. There was a robust communication system to ensure staff received consistent updates in relation to infection control policy and practice.

Further information is in the detailed findings below.

- •Additional cleaning of all areas and frequent touch surfaces was in place and being carried out but not always recorded by housekeeping staff. This was addressed by the manager following our inspection.
 •Additional cleaning of the bedrooms of people who were isolating was not always carried out. We raised concerns about this. These issues were addressed during our inspection.
- •All staff, including catering and housekeeping staff had undertaken training in infection prevention and control. This included putting on and taking off PPE, hand hygiene and other Covid-19 related training. We recommended that staff take up additional IPC training from the local NHS IPC team.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Inspected but not rated

We were somewhat assured that this service met good infection prevention and control guidelines.



Leeming Garth

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

We received information of concern about infection control and prevention measures at this service. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 2 November 2020 and was unannounced.

Inspected but not rated

Is the service safe?

Our findings

S5☐ How well are people protected by the prevention and control of infection?

- We were somewhat assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were somewhat assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider's infection prevention and control policy was up to date.

We have also signposted the provider to resources to develop their approach.

• To take up additional infection prevention and control training for all staff from their local nhs IPC team.