

# MOP Healthcare Limited

# Barrowhill Hall

## Inspection report

Barrow Hill  
Rocester  
Uttoxeter  
Staffordshire  
ST14 5BX

Tel: 01889591006

Date of inspection visit:  
04 March 2022

Date of publication:  
14 April 2022

## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

Barrowhill Hall is a care home providing personal and nursing care to 65 people at the time of the inspection. The service can support up to 74 people, some of whom are living with dementia.

We found the following examples of good practice.

The provider ensured PPE (Personal Protective Equipment) practices were effective. For example, staff completed regular PPE compliance checks on each other throughout the day.

The provider ensured PPE supplies were plentiful and accessible throughout the buildings. We saw staff were using PPE appropriately at all times.

The provider had alarms fitted in communal areas to alert staff when the room reached a high temperature. This helped support the ventilation within the home.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# Barrowhill Hall

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of COVID-19, we are conducting reviews to ensure that the Infection Prevention and Control (IPC) practice is safe and that services are compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 04 March 2022 and was unannounced. We gave the service 24 hours notice of the inspection.

# Is the service safe?

## Our findings

### Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures.

### How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises. Some areas required refurbishment, for example we found rust on a radiator in a shower room, however this room was not regularly used. We also found tiles required replacing in the medicine room. The registered manager was aware of these and they were planned for replacement.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

### Visiting in care homes

- The provider was supporting visits in line with the Governments guidance. Processes were in place to ensure people's safety when visiting during this time.