

WCS Care Group Limited

Fourways

Inspection report

Mason Avenue
Lillington
Leamington Spa
Warwickshire
CV32 7PE

Tel: 01926421309
Website: www.wcs-care.co.uk

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26 November 2020

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Fourways is registered to provide accommodation and personal care for up to 47 older people. At the time of our inspection there were 42 people at the service.

We found the following examples of good practice.

- A person told us they had been anxious about accessing the community after a period of isolation. Staff had supported them to regain their confidence to leave the home.
- The provider had installed a purpose-built garden pod and sourced individual Christmas meals, so people could enjoy the festivities with family safely within the pod.
- Staff were observed socially distancing and wearing personal protective equipment (PPE) in line with guidance. Staff wore PPE at all times to minimise the risk of infection to people who were unable to socially distance.
- The home used plastic units to store PPE throughout the building. This supported cleaning of the area and ensured PPE was easily accessible to staff.
- Laminated signs to monitor cleaning schedules were displayed throughout the home and updated when cleaning had taken place.
- The home offered a sanitiser spray for clothing to staff and visitors as an additional measure to support infection prevention and control.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured the service were following safe infection prevention and control procedures to keep people safe.

Inspected but not rated

Fourways

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 26 November 2020 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.