

# The Regard Partnership Limited

## 59 Bury Road

### Inspection report

59 Bury Road  
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Date of inspection visit:  
23 December 2020

Date of publication:  
18 January 2021

### Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	<b>Inspected but not rated</b>
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# Summary of findings

## Overall summary

59 Bury Road is a care home providing accommodation and personal care for six people with a learning disability at the time of this inspection there were six people living in the service.

We found the following examples of good practice.

- Arrangements were in place to reduce the spread of infection. People using the service had tested positive to Covid-19 and were self-isolating in their own rooms or communal areas when appropriate. People's individual needs were considered to ensure everyone was kept safe.
- Infection prevention and control (IPC) procedures were clear and followed by staff. All staff were trained in safe IPC practices, during our visit, we observed staff wearing appropriate PPE and plentiful supplies were available around the home.
- There was a clear regular programme for staff and people living in the home to be tested for COVID-19. This meant swift action could be taken if or when positive tests were received.
- People were supported to maintain contact with their relatives in different ways including window visits, using technology and by telephone. A warm and safe area was available for relatives to visit their family members, for when visiting restrictions were eased. There were procedures in place for essential visitors, which included temperature and health checks.
- The provider's infection prevention and control policies and procedures were up to date and a monthly audit had been carried out. A Covid-19 Response Plan and business contingency plan were in place and had been followed. The management team were working closely with the local authority and clinical commissioning group.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### Is the service safe?

Inspected but not rated

Inspected but not rated

# 59 Bury Road

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe, and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 23 December 2020 and was announced.

## Is the service safe?

### Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.