

Westerman Limited

# Scotch Dyke Residential Home

## Inspection report

38 Beehive Lane  
Ferring  
Worthing  
West Sussex  
BN12 5NR

Tel: 01903242061

Date of inspection visit:  
11 March 2021

Date of publication:  
23 March 2021

## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

Scotch Dyke Residential Home is a care home which provides care and support for up to 25 older people. Accommodation is provided over two floors and there were two large communal areas on the ground floor. At the time of the visit, there were 22 people living at the home.

We found the following examples of good practice.

The environment had been adapted to encourage social distancing. Communal areas were arranged to enable appropriate spacing between people. People were seen to be enjoying activities and interacting within communal areas without the distance obstructing this.

The home was clean and tidy. A designated housekeeping team worked through allocated parts of the home to maintain cleanliness and good infection control. This included regular cleaning of areas which were frequently touched, for example hand rails and television remotes.

Staff were seen to be wearing appropriate personal protective equipment (PPE), and there was a plentiful supply evident throughout the home.

The provider had policies and procedures for infection prevention and control, which were understood and followed by staff. All staff had received additional training in infection prevention and control and had completed regular competency checks for effective handwashing and the donning and doffing of PPE.

Staff and people were fully engaged in the appropriate COVID-19 testing regime. The test results were clearly displayed in a folder which was checked regularly by the registered manager to ensure the frequency of tests and results were monitored and correct.

The registered manager and clinical lead had been proactive in contacting local health professionals, for example, their local pharmacy throughout the pandemic. This enabled plans to be put in place to ensure people did not run out of medicines when stocks were potentially minimal.

Management spoke highly of staff and their commitment in supporting people during the pandemic. There was a wall in the entrance of the home full of thank you and compliment cards from a wide range of external people, including relatives and members of the local community.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# Scotch Dyke Residential Home

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 11 March 2021 and was announced.

## Is the service safe?

### Our findings

S5. How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.