

Mr & Mrs Mohamedally

Dunheved Lodge

Inspection report

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Date of inspection visit:
28 February 2022

Date of publication:
14 April 2022

Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

Dunheved Lodge is a care home for people living with learning disabilities and autistic spectrum needs. It can accommodate a maximum of 12 people. At the time of our inspection 12 people were living there.

We found the following examples of good practice.

Staff had received infection prevention and control training, including how to put on and take off personal protective equipment and dispose of it safely and hand washing.

The visiting arrangements for the service were in line with government guidance. People were also able to keep in touch with family and friends using video and telephone calls.

People and staff were tested for COVID-19 in line with government guidance and all staff had been vaccinated. Staff checked the vaccination status of professionals visiting the home.

The provider kept people and their families informed about COVID-19 and the arrangements for the home. Staff supported people in the home and in the community to reduce the risk of COVID-19 infection.

The service had enough staff and had measures in place to deal with any staffing difficulties arising from COVID-19.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Dunheved Lodge

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at how services manage infection control and visiting arrangements. This was a targeted inspection looking at the infection prevention and control measures the provider had in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 28 February 2022 and was announced. We gave the provider three hours notice of our inspection.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

- We were somewhat assured that the provider was preventing visitors from catching and spreading infections.

The provider's visiting policy did not include specific procedures staff should follow to ensure people, families and staff were protected from COVID-19 infection when visits to the home took place. After our inspection, the provider updated their visiting policy with detailed COVID-19 information.

- We were assured that the provider was meeting shielding and social distancing rules.
- We were somewhat assured that the provider was admitting people safely to the service.

The provider's admissions policy contained some procedures to prevent and control the spread of COVID-19 infection when a new person was admitted to the home. However, the policy did not include comprehensive, detailed information about how to prevent and control COVID-19 infection when a new person was admitted to the home. After our inspection, the provider updated their admissions policy with detailed, comprehensive COVID-19 information.

- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were somewhat assured that the provider was promoting safety through the layout and hygiene practices of the premises.

During our inspection we found used building materials and broken items of furniture stored in the back garden. We found mops and buckets were not stored securely to prevent the spread of infection. We also found hand sanitiser dispensers throughout the home were empty and some were broken. After our inspection the provider removed all the waste items from the garden, bought a secure storage cabinet to keep the mops and bucket in, replaced the broken hand sanitiser dispensers and made sure the hand sanitisers were refilled.

- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were somewhat assured that the provider's infection prevention and control policy was up to date. The provider had an infection prevention and control (IPC) policy in place which contained procedures to prevent and control the spread of infections. However, the policy did not include specific information about how to prevent and control the spread of COVID-19 infection. After our inspection, the provider updated their IPC policy with detailed COVID-19 information.

Visiting in care homes

- The visiting arrangements and procedures followed by staff were in line with government guidance. This reduced the risk to people from COVID-19 infection.

