

Dr Ali Forouzanfar

Blue Sky Dental Care

Inspection report

93 Blackburn Road
Darwen
BB3 1ET
Tel: 01254702535

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Overall summary

We undertook a follow-up focused inspection of Blue Sky Dental Care on 1 September 2022. This inspection was carried out to review in detail the actions taken by the registered provider to confirm that the practice was now meeting legal requirements.

The inspection was led by a CQC inspector who had access to a specialist dental adviser.

We undertook a focused inspection of Blue Sky Dental Care on 12 July 2022 under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. We found the registered provider was not providing well led care and was in breach of regulation 17 of the Health and Social Care Act 2008 (Regulated Activities) Regulations 2014. You can read our report of that inspection by selecting the 'all reports' link for Blue Sky Dental Care on our website www.cqc.org.uk.

When one or more of the five questions are not met, we require the service to make improvements and send us an action plan. We then inspect again after a reasonable interval, focusing on the area where improvement was required.

As part of this inspection we asked:

- Is it well-led?

Our findings were:

Are services well-led?

We found this practice was providing well-led care in accordance with the relevant regulations.

The provider had made improvements in relation to the regulatory breach we found at our inspection on 12 July 2022.

Background

Summary of findings

Blue Sky Dental Care is in Darwen, Blackburn and provides NHS and private dental care and treatment for adults and children.

There is level access to the practice for people who use wheelchairs and those with pushchairs. Car parking spaces are available near the practice.

The dental team includes two dentists, five dental nurses, one of whom is a trainee, a dental therapist, a dental nurse/receptionist, and a practice manager. The practice has three treatment rooms.

During the inspection we spoke with the Principal Dentist, who is the registered provider of this service. We looked at practice procedures, in relation to information governance, use of closed-circuit television (CCTV) and other records about how the service is managed.

The practice is open: Monday to Friday from 9am to 5.30pm. The practice closes for lunch between 12.30pm and 2pm.

Summary of findings

The five questions we ask about services and what we found

We asked the following question(s).

Are services well-led?

No action



Are services well-led?

Our findings

We found that this practice was providing well-led care and was complying with the relevant regulations.

At the inspection on 1 September 2022 we found the practice had made the following improvements to comply with the regulation:

The information and evidence presented, for example in policies on use of CCTV was clearly documented. We saw there were clear processes for managing risks, issues and performance.

The provider had reviewed the use of closed circuit television (CCTV) throughout the practice. As part of the review, the provider had considered whether it was necessary and proportionate to use CCTV in patient treatment rooms. As a result of this review, the provider had made the decision to cease use of CCTV in treatment rooms during consultations at the practice. To maintain security within the practice, cameras were activated in treatment rooms once working hours were over. We looked at systems in place to start and re-start CCTV coverage in treatment rooms and we were happy that this was managed appropriately.

Signage in the practice relating to use of CCTV had been improved; this was now much clearer and impactful, and placement of the signage was prominent. CCTV still operated in all public areas of the practice, which the signage made clear. Information had also been provided on the practice website about use of CCTV in public areas, increased safety and security.