

Care UK Community Partnerships Ltd

St Vincents House

Inspection report

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10 August 2020

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Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

St Vincent's House is a care home which provides personal care and nursing care to up to 91 older people and people living with dementia. At the time of our inspection there were 52 people using the service.

We found the following examples of good practice:

Staff conducted wellbeing assessments on people who were isolated in their rooms to help them recognise signs of deteriorating mental health. Activities staff scheduled individual time with people to improve their wellbeing.

There were routine temperature checks in place for staff and visitors and staff were regularly tested for COVID-19. Staff had accessed antibody testing and the manager was able to explain to staff the meaning of these results and their limitations.

The provider had accessed counselling services from a recognised charity to help staff manage their feelings relating to the pandemic.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Details are in our safe findings below.

Inspected but not rated

St Vincents House

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

This was a targeted inspection looking at the infection control and prevention measures the provider has in place. As part of CQC's response to the coronavirus pandemic we are conducting a thematic review of infection control and prevention measures in care homes.

This inspection took place on 10 August 2020 and was announced. The service was selected to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.