

Mr Christopher David Green

# Lunesdale House

## Inspection report

Hale  
Milnthorpe  
Cumbria  
LA7 7BN

Tel: 01539563293

Date of inspection visit:  
22 October 2020

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## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

Lunesdale House provides accommodation and personal care for up to 19 people. The service is set in its own grounds near the small town of Milnthorpe in the South Lakeland district of Cumbria.

We found the following examples of good practice.

The provider had very robust systems in place to protect people from the risk of coronavirus (COVID-19) and other infections. They had been proactive in identifying the risks from coronavirus (COVID-19) at the start of the pandemic and had taken prompt steps to protect people.

The provider had adapted aspects of the service to support social distancing. They gave people clear guidance about maintaining their safety during the pandemic.

The provider had developed person-centred visiting arrangements which protected people from the risk of infection and took account of individuals' needs and wishes.

The provider followed best practice when people moved into the home.

The provider had sufficient supplies of Personal Protective Equipment, (PPE), to protect people from the risk of infection. The staff were trained in the safe use of PPE.

The provider and care manager were available in the home to monitor staff use of PPE and to guide and advise staff if needed.

The provider had arranged for regular coronavirus (COVID-19) testing for all staff and people who lived in the home.

The staff team kept the home clean and hygienic. Frequently touched surfaces were cleaned regularly throughout the day to reduce the risk of infection.

There was a well-established, experienced staff team working in the home. All shifts were covered by the home's staff team. The provider ensured staff returning from leave had a negative coronavirus (COVID-19) test result before they resumed working in the home.

Further information is in the detailed findings below.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

We were assured the service were following safe infection prevention and control procedures to keep people safe.

**Inspected but not rated**

# Lunesdale House

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are conducting a thematic review of infection control and prevention measures in care homes.

The service was selected to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control.

This inspection took place on 22 October 2020 and was announced

# Is the service safe?

## Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.