

Broughton Lodge Care Home Limited

Broughton Lodge

Inspection report

88 Berrow Road
Burnham On Sea
Somerset
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02 February 2022

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Broughton Lodge is a care home and provides personal care for older people and those living with dementia. The home can accommodate a maximum of 18 people. At the time of this inspection there were 16 people in residence.

We found the following examples of good practice.

The provider had a visiting policy in place, in line with current guidance. There was a booking system in place for all visitors so that the number of people entering could be managed. A room had been set up for visitors to use and was cleaned after use. This had been discussed with relatives who wanted the arrangements to continue "in order to keep their loved ones safe". The service remained in touch with the local authority care home support team who provided COVID 19 guidance.

Procedures were in place for staff and visitors, on entry to the service to minimise the risks of infection transmission. This included wearing of personal protective equipment (PPE), checking vaccinations status and a lateral flow testing result.

Regular COVID19 testing was carried out for people and the staff team. The registered manager had clear system and processes in place.

The service had donning and doffing areas set up at entrances to the home and staff were observed wearing PPE appropriately. The service had a plentiful supply of PPE and testing equipment.

Staff received infection prevention and control training. COVID 19 was discussed as part of staff meetings and handovers between shifts. The training included the correct use of PPE and handwashing. The registered manager monitored staff compliance with wearing PPE.

Broughton Lodge is a small residential care home. Some of the people choose to spend their day in their bedrooms. For the others who use the main lounge during the day, whilst social distancing is encouraged, they like to sit together in their preferred armchair.

The service had a number of staff vacancies but had remained well staffed throughout the pandemic. Staff picked up extra shifts and they were able to call on two bank staff if needed. Agency staff were only used as a last resort.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Broughton Lodge

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at how services manage infection control and visiting arrangements. This was a targeted inspection looking at the infection prevention and control measures the provider had in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 2 February 2022 and was unannounced.

Is the service safe?

Our findings

Staffing

- The provider had measures in place to mitigate the risks associated with COVID-19 related staff pressures.
- A few staff had left the service. Recruitment is difficult in the area but vacant shifts were being covered by the staff team, by bank staff or agency workers.

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- The provider facilitated visits for people living in the home in accordance with the current guidance.
- The service was meeting the requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The Government has announced its intention to change the legal requirement for vaccination in care homes, but the service was meeting the current requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.