

Danaz Healthcare Limited

# Pax Hill Residential Home

## EMF Unit

### Inspection report

Pax Hill  
Bentley  
Farnham  
Surrey  
GU10 5NG

Tel: 01420525890  
Website: [www.paxhill.co.uk](http://www.paxhill.co.uk)

Date of inspection visit:  
09 February 2021

Date of publication:  
24 February 2021

### Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	<b>Inspected but not rated</b>
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# Summary of findings

## Overall summary

Pax Hill Residential Home EMF Unit is a 'care home' and can accommodate up to 39 people living with dementia. The accommodation is purpose built and designed to meet the needs of people living with dementia.

We found the following examples of good practice.

The home had set up a visiting pod in one of their ground floor bedrooms which had patio doors to the garden. The bedroom had been divided by a floor to ceiling Perspex screen and an intercom fitted. This enabled the visitor to enter the pod from outside the home and the person to enter the pod from inside the home thus preventing possible infection being brought in from outside.

Staff facilitated regular contact with people's families. They had used technology to enable two people to celebrate their birthdays with their family members from all over the country. Staff had decorated the home's cinema and used the projector screen so people could chat to their family whilst being supported to open their presents.

The service had a bedroom on the top floor, at the end of a corridor, which they used for anyone newly admitted to self-isolate. There was a small lounge adjacent, with a view, which was for the person's sole use. This enabled them to access a larger, calm space, whilst self-isolating.

Staff had identified a space they could use with people living with dementia who could not understand the need to stay in their bedroom in the event of a COVID-19 outbreak. This would enable staff to support them to walk in one designated area.

The provider had supported staff well through the pandemic with the provision of bonuses to recognise their commitment and input. Staff's uniforms were washed on-site to prevent the spread of infection. Staff had access to a shower and were provided with their meals by the provider. Staff had been supplied with meals from their cultural background where preferred, to suit their tastes.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# Pax Hill Residential Home EMF Unit

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 9 February 2021 and was announced.

## Is the service safe?

### Our findings

S5 How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.