

Heathfield (Horsham) Limited

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Inspection report

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Date of inspection visit:
10 August 2020

Date of publication:
26 August 2020

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Heathfield (Horsham) Limited is a residential care home providing personal care to up to 36 people aged 65 and over. At the time of the inspection, support was provided to 27 people in one adapted building. People were living with a range of needs associated with the frailties of old age

We found the following examples of good practice.

There was clear communication to visitors who were visiting the service. Visiting was by appointment and there were two different arrangements in place, one was through an open window visit and the other was inside with a screen in a separated area. Visitors used face masks for both arrangements. People told us they understood why precautions were in place and were pleased that the arrangements were flexible.

The layout of the service had allowed for isolation when needed and staff were working on separate floors. The service was very clean. Additional housekeeping staff had been employed and a robust cleaning schedule was maintained. The layout of the service had been adjusted to give space between people when using communal areas. People chose to eat in their rooms which meant that social distancing could be maintained at mealtimes.

Further information is in the detailed findings below

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured that the provider managed infection prevention and control through the coronavirus pandemic

Inspected but not rated

Heathfield (Horsham) Limited

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

This was a targeted inspection looking at the infection control and prevention measures the provider has in place. As part of CQC's response to the coronavirus pandemic we are conducting a thematic review of infection control and prevention measures in care homes.

This inspection took place on 10 August 2020 and was announced. The service was selected to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date