

St Johns Nursing Home Limited

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Inspection report

129 Haling Park Road
South Croydon
Surrey
CR2 6NN

Tel: 02086883053

Date of inspection visit:
27 October 2020

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17 November 2020

Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

We found the following examples of good practice.

St Johns Nursing Home is a nursing home that provides personal and nursing care for up to 58 older people, some of whom were living with dementia. There were 35 people using the service at the time of our visit.

The provider had visiting arrangements in place for families and relatives. Family members had to pre-book a time slot for a window visit with their family members. These visits were limited to one family per time slot in order to ensure social distancing could take place safely.

Special arrangements were in place for people receiving End of Life Care. Family members were escorted to their relative's bedroom and required to follow the home's policies and procedures for the use of personal protective equipment [PPE] in the home.

The provider had appropriate arrangements for all other visitors to help prevent the spread of Covid 19. They were required to have their temperatures taken and complete a Covid 19 risk assessment which included screening for symptoms of Covid 19 before being allowed to enter the home. Visitors were required to wear a face covering and wash hands before and after mask use.

The provider had appropriate arrangements to test people and staff for Covid 19 and was following government guidance on testing. This ensured that people and staff were tested for Covid 19 so that appropriate action could be taken if any cases were identified.

The provider ensured all staff received appropriate training and support to understand and to manage Covid 19. This included best practice for infection prevention and control and the use of PPE.

Staff also received appropriate guidance on how to support people with dementia to understand the pandemic and Covid 19. Separate groups of staff work in specified areas of the home including domestic and housekeeping staff.

The second floor of the home has been designated as a specialist area. It is a separate and segregated area to be used as a designated setting. There are robust procedures in place to ensure risks are minimised. This area will be staffed separately to minimise risks to other areas of the home.

We were assured that this service met good infection prevention and control guidelines as a designated care setting.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured the service was following safe infection prevention and control procedures to keep people safe.

Inspected but not rated

St Johns Nursing Home Limited

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

This was a targeted inspection looking at the infection control and prevention measures the provider has in place. As part of CQC's response to the coronavirus pandemic we are conducting a review of infection control and prevention measures in care homes.

The service had been identified for use by the Local Authority as a designated care setting in response to the Winter Plan for people discharged from hospital with a positive Covid-19 status. This inspection was to ensure that the service was compliant with infection control and prevention measures.

This inspection took place on 27 October 2020 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.