

Isle of Wight Council Plean Dene

Inspection report

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Date of inspection visit:
23 February 2022

Date of publication:
09 March 2022

Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

Plean Dene is a residential care home registered to provide accommodation and personal care for up to 13 people with a learning disability or autism. At the time of the inspection there were 9 people living at the service.

Plean Dene provides all single bedrooms, two with ensuite facilities, a range of suitable communal rooms and access to a rear garden.

We found the following examples of good practice

The home was kept clean. Staff kept records of their cleaning schedules, which included additional cleaning high touch surfaces, such as light switches and door handles. The home had a range of communal areas providing space for people to socially distance.

There were procedures in place to support safe visiting by people's family members or professionals. Staff undertook screening of all visitors and rapid response lateral flow tests (LFT) were undertaken for visitors before they entered the home. Visitors were provided with Personal Protective Equipment (PPE) and guided to its safe use.

People and staff were regularly tested for COVID-19. Staff completed an LFT test prior to each shift to ensure they were safe to support people. People were supported to have a test each month. Where necessary mental capacity legislation had been followed to ensure this was only done in people's best interests. The acting manager understood the actions they needed to take should any tests return a positive result.

The service had a good supply of PPE to meet current and future demand. Staff were using this correctly and in accordance with current guidance and disposal was safe at the time of this inspection.

The provider had systems in place to support staff mental wellbeing.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Plean Dene

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at how services manage infection control and visiting arrangements. This was a targeted inspection looking at the infection prevention and control measures the provider had in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 23 February 2022 and was announced. We gave the service one days' notice of the inspection.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises. The home was kept clean. Staff kept records of their cleaning schedules, which included additional cleaning high touch surfaces, such as light switches, grab rails and door handles.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider would admit people safely to the service. No one had been admitted to Plean Dene or returned following a hospital stay since the start of the COVID – 19 pandemic. However, the acting manager knew where to find information to ensure this was managed safely.
- We were assured that the provider was using PPE effectively and safely. Staff had received training to use PPE and we saw they were following this throughout the inspection.
- We were assured that the provider was accessing testing for people using the service and staff. Where necessary specific assessments under mental capacity legislation had been completed for people unable to provide informed consent for COVID – 19 testing.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed. The acting manager understood who to contact for advice.
- We were assured that the provider's infection prevention and control policy was up to date. The provider had a comprehensive range of up to date policies and procedures relevant to all aspects of the service relating to infection prevention and control and COVID – 19. The acting manager understood how to access relevant up to date government guidance.
- We were assured that the provider was preventing visitors from catching and spreading infections. The service was facilitating visits for people living in the home in accordance with the current guidance. There were procedures in place to support safe visiting by family members. Staff undertook screening of all visitors and rapid response lateral flow tests (LFT) were undertaken for visitors before they entered the home. Visitors were provided with Personal Protective Equipment (PPE) and guided to its safe use.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The Government has announced its intention to change the legal requirement for vaccination in care homes, but the service was meeting the current requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.