

J C Care Limited

# Daisy Vale House

## Inspection report

Daisy Vale Terrace  
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03 March 2021

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## Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

# Summary of findings

## Overall summary

Daisy Vale House is a residential care home providing personal care to 16 people living with a learning disability at the time of the inspection. The service can support up to 16 people.

We were somewhat assured that this service met good infection prevention and control guidelines.

The home was clean and there were no malodours. However, we found some areas in the home where there was evidence of damp. The home had already taken steps to address these issues and we are seeking further clarification about this outside of the inspection.

At the time of our inspection the home was not allowing visitors unless there was an emergency or required need. Risks of visiting professionals spreading infection were reduced. Visitors had their temperature taken and were asked about their health before entering the service.

Staff supported people to keep in touch with family and friends through video and phone calls to prevent isolation and promote people's mental wellbeing. Some people living in the home were supported by staff in the community and complied with the current government guidelines.

Cleaning schedules were in place and touch points were being cleaned every two hours. Staff also recorded when they had washed their hands to ensure this was carried out on a regular basis.

The provider had appropriate arrangements to test people and staff for COVID- 19 and was following government guidance on testing.

Staff were trained on how to keep people safe from the risk of infection. All staff wore their PPE in line with government guidance.

People admitted to the service were supported following government guidelines on managing new admissions during the COVID-19 pandemic.

The home's infection prevention and control policy was up to date and in line with current guidance. The home had a contingency plan in place for when emergencies occurred.

Further information is in the detailed findings below.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# Daisy Vale House

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 3 March 2021 and was announced.

# Is the service safe?

## Our findings

S5 How well are people protected by the prevention and control of infection?

- We were somewhat assured that the provider was promoting safety through the layout and hygiene practices of the premises. Although the home was clean, we identified issues in relation to the fabric of the building. We found areas in the home had damp which needed to be remedied. The provider is taking actions to address this however, we are seeking further assurances about this outside of the IPC inspection process.
- We were somewhat assured that the provider was meeting shielding and social distancing rules. The limitations of the property meant that corridors within the building were not two metres wide. The staff told us they tried to maintain social distancing by not crossing past each other within corridors.
- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was taking steps to effectively prevent and manage infection outbreaks.
- We were assured that the provider's infection prevention and control policy was up to date.