

## The Limes Care Home Limited

# The Limes

### Inspection report

85 High Street  
Henlow  
Bedfordshire  
SG16 6AB

Tel: 01462811028

Date of inspection visit:  
25 March 2021

Date of publication:  
07 April 2021

### Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

The Limes is a 'care home' providing accommodation, personal and nursing care for up to 28 people. At the time of our inspection there were 26 people using the service.

We found the following examples of good practice.

The home had identified a designated area for visits to take place. A process was in place to support safe visits to the home. Visits were by appointment only, all visitors were required to complete a health questionnaire screening form, have their temperature taken and take a rapid COVID-19 test. Personal protective equipment (PPE) was supplied by the provider for all visitors to wear.

The provider had a process in place to support safe admissions to the home.

Staff had received training on how to wear, put on and take off their PPE. This was reiterated regularly with staff through team meetings and monitored by the infection control champions.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# The Limes

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 25 March 2021 and was announced. The inspection was announced prior to us entering the home, so we could ensure that measures were in place to support an inspection and manage any infection control risks. We also asked the provider to send us infection prevention and control policies and audit findings.

# Is the service safe?

## Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.