

Accord Housing Association Limited

Accord Housing Association Limited - 53a Ipstones Avenue

Inspection report

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Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

53a Ipstones Avenue is a care home for up to five people with learning disabilities and autism. At the time of our visit five people lived at the home.

We found the following examples of good practice.

- When visitors arrived at the home, they completed a Covid-19 screening questionnaire and were immediately asked to wash their hands. Their temperature was also recorded to make sure their visit could take place safely.
- A 'visiting pod' was being constructed in the rear garden to facilitate safe visits in line with current guidance.
- People were supported to maintain contact with people who were important to them such as; telephone and video calls which had a positive effect on their wellbeing.
- The provider had implemented a system to share information called 'better together' which encouraged sharing of positive news stories across the organisation.
- Cleaning schedules had been increased and a deep clean of the home using specialist cleaning equipment had taken place shortly before our visit. Use of the specialist equipment meant areas that were difficult to clean had been sanitised.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured the service were following safe infection prevention and control procedures to keep people safe.

Inspected but not rated

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Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe, and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 3 December 2020 and was announced.

Is the service safe?

Our findings

S5 How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

Inspected but not rated