

Voyage 1 Limited

Dryad Spinney

Inspection report

West Common
Langley
Southampton
Hampshire
SO45 1XP

Date of inspection visit:
28 February 2022

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09 May 2022

Tel: 02380897120

Website: www.voyagecare.com

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Dryad Spinney is a 'care home'. Dryad Spinney provide accommodation and personal care and support for up to five adults who have learning disabilities or autistic spectrum disorder. There were four people living in the home at the time of our inspection.

We found the following examples of good practice.

The provider supported people to maintain frequent contact with their loved ones and friends. They were supported to utilise alternative means of contact such as video calling. Relatives were kept updated and informed as guidance changed and the provider adapted quickly their procedures as guidance changed.

The provider supported people to understand the guidance and changes using their preferred communication methods. For example, Social Stories, Easy Read documentation and Makaton.

The provider adapted the environment to ensure people's wellbeing was supported during the pandemic and came up with various activities for people. For example, purchased additional televisions for shared spaces to promote social distancing, sensory play, Makaton singing and signing, gardening and physical exercise.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Dryad Spinney

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at how services manage infection control and visiting arrangements. This was a targeted inspection looking at the infection prevention and control measures the provider had in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 28 March 2022 and was unannounced.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures.

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

Visiting in care homes

- Visiting arrangements for friends and relatives were in line with current guidance. All visitors were required to follow the providers clear visitors' protocol in place at the time of inspection and to wear suitable personal protective equipment, PPE provided at the service.