

Iridium Medical Practice

Inspection report

299 Bordesley Green East
Stechford
Birmingham
B33 8TA
Tel: 01212033000
www.iridiummedicalpractice.nhs.uk

Date of inspection visit: 19 October 2022
Date of publication: 30/11/2022

This report describes our judgement of the quality of care at this service. It is based on a combination of what we found when we inspected, information from our ongoing monitoring of data about services and information given to us from the provider, patients, the public and other organisations.

Ratings

Overall rating for this location

Good



Are services safe?

Inspected but not rated



Overall summary

We carried out an unannounced focused inspection at Iridium Medical Practice on 19 October 2022 in response to information of concern received. The practice was not rated at this inspection.

Following our previous inspection on 6 May 2022, the practice was rated good overall and for all key questions.

At this inspection, we found no changes to this rating.

The full reports for previous inspections can be found by selecting the 'all reports' link for Iridium Medical Practice on our website at www.cqc.org.uk

Why we carried out this inspection

We carried out this inspection to follow up concerns reported to us.

The focus of inspection included:

- management of the cold chain.

How we carried out the inspection

This included:

- A short site visit.
- Requesting and reviewing evidence from the provider.

Our findings

We based our judgement of the quality of care at this service on a combination of:

- what we found when we inspected.

We found that:

- Records seen showed that vaccines were being stored at appropriate temperatures to maintain their effectiveness.

Details of our findings and the evidence supporting our ratings are set out in the evidence tables.

Dr Sean O'Kelly BSc MB ChB MSc DCH FRCA

Chief Inspector of Hospitals and Interim Chief Inspector of Primary Medical Services

Our inspection team

The inspection was undertaken by a CQC lead inspector who undertook a site visit.

Background to Iridium Medical Practice

Iridium Medical Centre is located in Birmingham at:

299 Bordesley Green East

Stechford

Birmingham

B33 8TA

The provider registered with CQC in July 2021 to deliver the Regulated Activities; diagnostic and screening procedures, family planning, maternity and midwifery services, surgical procedures and treatment of disease, disorder or injury. Prior to July 2021, the practice was part of and registered under a provider at scale organisation.

Iridium Medical Centre is situated within the Birmingham and Solihull Integrated Care System (ICS) and delivers General Medical Services (GMS) to a patient population of about 17,000. This is part of a contract held with NHS England.

The practice is part of the Bordesley East Primary Care Network (PCN). A PCN is a wider network of GP practices that work together to address local priorities in patient care.

Information published by Public Health England shows that deprivation within the practice population group is in the lowest decile (one of 10). The lower the decile, the more deprived the practice population is relative to others.

According to the latest available data, the ethnic make-up of the practice area is 59% White, 28% Asian, 7% Black and 5% Mixed and Other minority ethnic groups.

The age distribution of the practice population closely mirrors the local and national averages. There are more male patients registered at the practice compared to females.

Iridium Medical Practice has a workforce of approximately 60 clinical and non-clinical staff. The clinical team includes 3 GP partners, 9 salaried GPs, one locum GP, an advanced nurse practitioner (ANP), 3 practice nurses, 6 healthcare assistants (HCAs), 3 pharmacists. Non-clinical staff include five managers and a team of admin and reception staff.

The practice has additional staff support through PCN arrangements, including three social prescribers, pharmacist, counselling and physiotherapy.

Due to the enhanced infection prevention and control measures put in place since the pandemic and in line with the national guidance, GP appointments were a combination of telephone and face to face consultations.

Extended access appointments are available on a Tuesday and Thursday evening until 8pm. Out of hours services are provided by BADGER or through the NHS 111 telephone service.