

Garsewednack Care Home Limited

Garsewednack Residential Home

Inspection report

132 Albany Road
Redruth
Cornwall
TR15 2HZ

Tel: 01209215798

Date of inspection visit:
22 January 2021

Date of publication:
15 February 2021

Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

Garsewednack Care Home provides accommodation and personal care for up to 21 older people. At the time of the inspection 16 people were using the service.

We found the following examples of good practice.

At the time of the inspection, due to lockdown rules, visiting was extremely restricted. Staff supported people to use video technology to keep in touch with relatives.

When permitted, visitors to the service were greeted at a designated entrance to the premises. Here there was clear information displayed about the measures in place to protect people, staff and visitors from the risk of infection.

The premises appeared clean throughout. Domestic staff hours had been increased to help ensure cleanliness standards were maintained throughout the day. Cleaning schedules were completed to evidence all areas of the building had been cleaned.

Residents and staff adhered to social distancing rules. A dining room had been identified as underused and had been set aside for staff to use for handovers and breaks.

An infection control policy and Covid -19 risk assessment contained clear guidance for staff on the actions to take to minimise the risk of cross infection. Staff had completed relevant training.

The registered manager carefully considered everybody's needs before admitting any new residents to the service. New residents were required to have evidence of a negative Covid -19 test result and had to agree to self isolate for a period on arrival. They did not use any communal areas and their laundry was kept separately from others.

The registered manager told us the staff team had been meticulous in adhering to the new processes in place. Staff sickness and absence was low and there had been no need to use agency. One member of staff had previously had a second job. Their hours had been increased so they no longer needed to work in two settings thereby minimising the risk of cross infection.

The registered manager had considered the actions they would need to taken in the event of an outbreak. This included zoning areas and identifying dedicated staff to support people who had contracted the infection.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Garsewednack Residential Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control.

This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 22 January 2021 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.