

Hearn Care Homes Limited

Ashton Court Residential Home

Inspection report

56 Three Tuns Road
Eastwood
Nottingham
Nottinghamshire
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Tel: 01773712017

Date of inspection visit:
11 November 2020

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04 December 2020

Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

Ashton Court is a residential care home that provides personal care and accommodation for up to 39 older people who may also be living with dementia. At the time of our inspection there were 30 people receiving a service. The home had bedrooms over two floors. On the ground floor there are communal spaces for dining, activities and relaxation.

Cleaning and hygiene procedures were in place. However, some items of equipment were found to require additional cleaning, and some surface paintwork was damaged and required redecoration. This was raised with the registered manager who told us they would take the necessary action. The inspector also provided guidance on how to zone different areas within care homes, as a way of reducing the potential for the spread of health infections.

We found the following examples of good practice.

- Access to the building was controlled, with arrangements in place to reduce the risk of visitors contracting or spreading infections. The care home was not allowing routine visitors on the date of the inspection; but essential health professional visits, and visits from relatives of people who were receiving end of life care, were safely facilitated.
- The provider had an ample supply of PPE, and this was reviewed regularly to maintain the required stocks for the home.
- The staff used a range of methods to help people maintain contact with family. This was through, mobile phones, skype or zoom meetings, emails and text messaging.
- Testing was completed in the home weekly for staff and monthly for people using the service. Daily temperatures, and observations, were also taken to identify any early signs of someone becoming unwell.
- The registered manager, and staff team, had followed current Government guidance on infection prevention and control (IPC) and PPE. However, the provider's IPC policy and procedure documents were not up to date. This was raised with the registered manager who told us they would update their IPC policies and ensure they were regularly reviewed.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured the service were following safe infection prevention and control procedures to keep people safe.

Inspected but not rated

Ashton Court Residential Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control (IPC) practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 11 November 2020 and was unannounced.

Is the service safe?

Our findings

S5 How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.

We have also signposted the provider to resources to develop their approach.