

Exclusive Care Limited

Nimrod Drive

Inspection report

4 Nimrod Drive
Hatfield
Hertfordshire
AL10 9LS

Tel: 01707265639

Date of inspection visit:
18 January 2022

Date of publication:
16 February 2022

Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

Nimrod Drive is registered to provide accommodation and personal care for up to six adults with learning disabilities and autism. At the time of our inspection there were six people using the service. The home had five bedrooms, an annex that accommodated one person, a dining area, kitchen, and lounge. Five bedrooms had en-suites and one person used the communal bathroom.

Staff explained how they managed to promote social distancing whilst meeting people's individual needs.

When visitors arrived at the home staff checked that they completed a negative COVID 19 lateral flow test and provided them with PPE (Personal Protective Equipment).

Staff explained most of the people living in the home would go out with their relatives or with staff or to local day centres during the day. All residents carried out a monthly PCR (polymerase chain reaction) COVID 19 test. However, at the time of the inspection the home did not have individual risk assessments in place to assess and mitigate the risks of leaving and entering the home as advised by Government Guidance on Care Home Visiting.

The home had a testing equipment for staff to use at their homes or a station based in a outside shed for staff to use prior to when they entered the home, however on the day of the inspection they did not have evidence that staff had followed the Government Guidance on testing in the home.

Staff were aware of the guidance should people living in the home have to isolate. They explained that they would carry out increased one to one activity session in their room.

The provider has submitted information, following the inspection, that they have implemented a new system to evidence staff testing and planned to carry out reviews people's individual risk assessments.

The staff had a system in place to monitor the cleaning of the home.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Nimrod Drive

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at how services manage infection control and visiting arrangements. This was a targeted inspection looking at the infection prevention and control measures the provider had in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 18 January 2022. We gave the service approximately 24 hours' notice of the inspection.

Is the service safe?

Our findings

How well are people protected by the prevention and control of infection?

When visitors arrived at the home the staff checked that they had tested for COVID 19 prior to entering and instructed them how to use PPE.

Although, relatives had visited people living at the home safely. The staff were not fully aware of the current government guidance regarding whom could visit a care home.

When health professionals visited the home, they were required to provide their covid vaccination status, evidence of a negative lateral flow test and their identity prior to entering the home.

Staff were aware of the guidance should people living in the home have to isolate. They explained that they would carry out increased one to one activity session in their room.

People were regularly leaving the home to attend activities. However, we saw that people's individual risk assessments about how to mitigate the risk of COVID 19 were last updated on 14 January 2021 and did not reflect present risks.

Although, the home was small the staff explained how they facilitated social distancing in the home.

At the time of the inspection, the home did not have evidence that staff had all staff had completed their required covid testing.

The home had sufficient supplies of personal protective equipment (PPE). We saw PPE was available throughout the premises. Staff had received training in infection prevention and control and how to don and doff PPE.

We have also signposted the provider to resources to develop their approach. The provider has submitted information that following the inspection they have planned to review people's individual risk assessments and have implemented a new system to evidence staff testing.