

Lowmoor Nursing Home Limited

Lowmoor Carehome

Inspection report

Lowmoor Road
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Nottingham
Nottinghamshire
NG17 7JF

Tel: 01623752288

Date of inspection visit:
29 October 2020

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16 November 2020

Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

Lowmoor is a 'care home'. People in care homes receive accommodation and nursing or personal care as single package under one contractual agreement. CQC regulates both the premises and the care provided.

Lowmoor Care Home can accommodate up to 42 people. At the time of our inspection there were 36 people living at the service. The home is sectioned into three separate areas.

Each part of the service had a dining room and a lounge area. The communal areas were clean and spacious and there were rooms for activities and a coffee shop for people to enjoy.

We found the following examples of good practice.

- Staff had received training in donning and doffing personal protective equipment (PPE) and we saw this was accessible throughout the home and staff used it in accordance with the most up to date guidance.
- Staff had received further training in Covid-19 and infection control.
- The service had three separate units which staff could access independently to avoid cross contamination.
- The infection control policy was up to date. We reviewed audits which reflected actions had been taken to maintain the standards within the home. There was a Coronavirus Policy which had been introduced in August 2020.
- There were no visitors allowed in the home apart from relatives when people were receiving end of life care. To enable people to keep in touch with relatives, they had found alternatives using technology with video calling. Only essential medical professionals had entered the home during the outbreak.
- In April 2020 everyone using the service had tested positive for Covid-19 and 20 of the staff. Most people had been asymptomatic, but the registered manager had taken appropriate action to prevent the spread of infection and isolate sections of the service. Careful management prevented the service having any further cases.
- Daily handovers had been adapted to ensure social distancing.
- Cleaning schedules had been increased and all rooms received regular deep cleans as well as regular cleaning of high contact surfaces.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

This review was undertaken in response to concerns received in regards to infection prevention and control. We were assured the service were following safe infection prevention and control procedures to keep people safe.

Inspected but not rated

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Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

We received information of concern about infection control and prevention measures at this service. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 29 October 2020 and was unannounced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.