

Holistic Care Provision Limited

Abbey Lea Care Home

Inspection report

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Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

Abbey Lea Care Home is a residential care home providing personal care for up to 23 older people who may be living with dementia. At the time of our inspection 19 older people were using the service.

We found the following examples of good practice.

- The service was clean and free from malodours. Staff regularly cleaned high risk areas such as door handles and grab rails to reduce the risk of people catching or spreading COVID-19. We spoke with the provider about how they could develop their approach to recording and auditing cleaning and IPC practices.
- Staff followed government guidance and used personal protective equipment (PPE) appropriately to help keep them and the people they supported safe.
- Staff and people who used the service were screened for signs and symptoms of COVID-19. They accessed regular testing and followed isolation procedures when necessary to help reduce the risk of spreading COVID-19 within the service.
- Visitor restrictions were in place and followed current government guidance. There was a procedure to safely allow essential visitors into the service.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe? Inspected but not

Further information is in the detailed findings below.



Abbey Lea Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of COVID-19, we are conducting reviews to ensure that the Infection Prevention and Control (IPC) practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 20 January 2021 and was announced.

Inspected but not rated

Is the service safe?

Our findings

S5 How well are people protected by the prevention and control of infection?

- We were assured the provider was preventing visitors from catching and spreading infections.
- We were assured the provider was meeting shielding and social distancing rules.
- We were assured the provider was admitting people safely to the service.
- We were assured the provider was using PPE effectively and safely.
- We were assured the provider was accessing testing for people using the service and staff.
- We were somewhat assured the provider was promoting safety through the layout and hygiene practices of the premises. We recommended the provider continue to develop their systems and processes for recording and auditing cleaning and IPC practices.
- We were assured the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured the provider's infection prevention and control policy was up-to-date.
- We have also signposted the provider to resources to develop their approach.