

Harrison Dental Limited

Harrison Dental

Inspection report

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Overall summary

We undertook a follow up focused inspection of 18 October 2022. This inspection was carried out to review in detail the actions taken by the registered provider to improve the quality of care and to confirm that the practice was now meeting legal requirements.

The inspection was led by a CQC inspector who was supported by a dental adviser.

We undertook a comprehensive inspection of Harrison Dental on 21 June 2022 under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. We found the registered provider was not providing safe or well led care and was in breach of regulations 12 and 17 of the Health and Social Care Act 2008 (Regulated Activities) Regulations 2014. You can read our report of that inspection by selecting the 'all reports' link for Harrison Dental on our website www.cqc.org.uk.

As part of this inspection we asked:

- Is it safe?
- Is it well-led?

Our findings were:

Are services safe?

We found this practice was providing safe care in accordance with the relevant regulations.

Are services well-led?

We found this practice was providing well-led care in accordance with the relevant regulations.

Summary of findings

The provider had made improvements in relation to the regulatory breaches we found at our inspection on 21 June 2022.

Background

Harrison Dental is in central Nottingham and provides private dental care and treatment for adults and children.

There is level access to the practice for people who use wheelchairs and those with pushchairs. Car parking spaces, including dedicated parking for disabled people, are available near the practice.

The dental team includes 4 dentists, 3 dental nurses, and a care co-ordinator. The practice has two treatment rooms.

During the inspection we spoke with a dental nurse and the care co-ordinator. We looked at practice policies and procedures and other records relating to improvements made since our last inspection visit.

The practice is open:

Monday from 10am to 5pm

Tuesday from 9am to 5pm

Wednesday, Thursday, Friday from 9am to 6pm

Summary of findings

The five questions we ask about services and what we found

We asked the following question(s).

Are services safe?

No action



Are services well-led?

No action



Are services safe?

Our findings

We found that this practice was providing safe care and was complying with the relevant regulations.

At the inspection on 18 October 2022 we found the practice had made the following improvements to comply with the regulation(s):

- Improvements had been made in respect of infection prevention and control procedures. In particular regarding manual cleaning which now followed current guidance. Improvements had been completed in the decontamination room to seal the work surfaces and repair the cupboard door.
- In relation to Legionella we saw that a new digital thermometer had been purchased. Record keeping had been introduced to monitor the hot and cold-water temperatures to manage the risks associated with Legionella. We noted the boiler needed to be adjusted to ensure the hot water temperature consistently reached 55 degrees centigrade. Staff explained this was managed by the landlord, who would be approached to make the necessary adjustments. Discussions with dental nurses identified that dental water lines were flushed as recommended in HTM 01-05.
- Emergency equipment and medicines were as described in national guidance from the Resuscitation Council UK.
- A new fire risk assessment had been completed in July 2022 by an external assessor. Fire extinguishers had been purchased. There was a maintenance contract for the extinguishers to refill, replace and maintain them. Staff had completed fire awareness training.

Are services well-led?

Our findings

We found that this practice was providing safe care and was complying with the relevant regulations.

At the inspection on 18 October 2022 we found the practice had made the following improvements to comply with the regulation(s):

- Improvements had been made to the systems for monitoring the security of NHS prescriptions in the practice. We noted these required minor amendments, which we discussed with staff and were given assurances these would be addressed.
- Monitoring systems for infection prevention and control, emergency medicines and equipment and Legionella had been improved.
- A copy of an up-to-date gas safety certificate was available in the practice.
- Documentation relating to the electrical wiring and installation was held within the practice and this showed that the 5-year fixed wire electrical safety check was next due in March 2023.
- Improvements had been made to the systems for auditing within the practice. We saw up-to-date audits for infection prevention and control, antimicrobial prescribing and dental care records.
- Oversight of staff training had been improved, and all staff were up-to-date with required training as identified by the General Dental Council.