

Primary Medical Solutions Limited

Goldenhill Nursing Home

Inspection report

Heathside Lane
Goldenhill
Stoke On Trent
Staffordshire
ST6 5QS

Tel: 01782771911

Date of inspection visit:
08 February 2022

Date of publication:
23 February 2022

Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

Goldenhill Nursing Home is a care home which provides accommodation, personal care and nursing care for people aged 65 and over. The home is registered for up to 44 people. On the day of our inspection, 36 people lived at the home, some of whom were living with dementia. The accommodation consisted of a single building, ranging over two floors. The ground floor supported people who had recently been discharged from hospital and were recovering ready to return home or move into new accommodation. There were communal lounges and dining areas on each floor and a secure garden area.

We found the following examples of good practice.

Several staff members received intensive infection control training from an infection control nurse. These staff members were then able to share their knowledge and carry out infection control observations on the staff team. This helped to keep people, visitors and staff safe.

There were clear zones identified throughout the home to safely promote social distancing whilst mitigating the risk of cross infection.

Relatives and friends benefitted from the use of a conservatory where they could carry out COVID-19 testing safely. The conservatory was attached to the main building and had a separate entrance in and out of the building. This meant any visitors who tested positive for COVID-19 could safely leave the premises and minimise the risk of infection to others.

The deputy manager carried out monthly infection control audits. The findings and recommendations from these audits were displayed on notice boards in reception.

People who were positive with COVID-19 continued to keep in touch with others who were important to them through telephone calls, video calls and window visits.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Goldenhill Nursing Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of COVID-19, we are conducting reviews to ensure that the Infection Prevention and Control (IPC) practice is safe and that services are compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 08 February 2022 and was announced. We gave the service 24 hours' notice of the inspection.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- The service supported visitation during outbreaks through the essential care givers programme and facilitated visitation for people during end of life, in line with government guidance.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The Government has announced its intention to change the legal requirement for vaccination in care homes, but the service was meeting the current requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.