

Orchard Care Homes.Com (6) Limited

Penwortham Grange and Lodge

Inspection report

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09 March 2021

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

About the service

Penwortham Grange and Lodge is in a residential area of Penwortham. The home offers residential support for up to 86 people who do not require nursing care. The home is split into the Grange and The Lodge, The Grange for 44 older people, and The Lodge for 42 people living with dementia. Each area is further divided into an upstairs unit and a downstairs unit. All bedrooms are single occupancy with an en-suite shower and toilet. At the time of the inspection the home was providing care and support to 48 people.

We found the following examples of good practice.

The provider had established robust systems to prevent visitors from spreading and catching infections. They had followed guidance on supporting safe visiting including, displaying notices at the entrance to the home advising people not to enter if experiencing symptoms of COVID-19 and providing personal protective equipment (PPE) to visitors.

Arrangements had been put in place for testing and screening visitors for symptoms and their contact details were recorded to support the NHS Test and Trace service. The provider had established two visiting pods for facilitating safe visiting. They had followed national guidance on visiting including an individual approach to visiting arrangements. Technology such as video calling was used to facilitate contact between people and their relatives as well as medical professionals. Staff maintained regular contact with relatives.

The home had adequate sitting areas for people to use. Seating had been arranged to support people to social distance. The provider had ensured the building had adequate ventilation to promote air circulation.

The provider followed best practice when people were admitted to the home. People had a negative COVID-19 test before moving into the home and self-isolated in their rooms for 14 days after moving in.

During our visit we observed the staff using PPE safely, the registered manager regularly monitored this. The provider had ensured sufficient stocks of appropriate PPE were available to protect people.

People living in the home and the staff were tested regularly for COVID-19. The provider had supported people and staff to receive the COVID-19 vaccines. Staffing deployment supported cohorting (staff working in separate designated units) to prevent the spread of infections.

The home was clean and hygienic. Cleaning schedules were in place and frequently touched areas were cleaned regularly throughout the day to reduce the risk of infection. Staff had received training in infection prevention and control and the registered manager monitored staff's well-being during the pandemic including access to counselling and mental health services.

The registered manager had completed risk assessments for people and staff who were likely to be at high

risk of infection from COVID-19.

The provider had detailed and up-to-date infection prevention and control policies and procedures. They sought and acted on advice to further improve infection prevention and control procedures. They were aware of appropriate agencies to contact in the event of an outbreak of COVID-19.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Inspected but not rated

Inspected but not rated

Penwortham Grange and Lodge

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 09 March 2021 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.