

Sisters of the Cross and Passion

# Cross and Passion Convent

## Inspection report

East Holme  
19 East Beach  
Lytham  
Lancashire  
FY8 5EU

Tel: 01253736913

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14 October 2020

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## Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	<b>Inspected but not rated</b>
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# Summary of findings

## Overall summary

The Sisters of Cross and Passion Convent offers residential and nursing care for up to sixteen people. All the Sisters belong to the same religious order. The Convent is situated overlooking Lytham Green and close to community facilities. Communal accommodation is spacious and individual bedrooms are provided with an adapted en-suite facility. There were 11 Sisters living at the Convent who were receiving support at the time of our inspection.

People who live at Sisters of the Cross and Passion Convent are known as, Sister, followed by their religious name. The convent provides personal care to Sisters of the Cross and Passion but has offered respite care to people outside of the order.

We found the following examples of good practice.

- Visiting the Convent was restricted. All visitors were temperature checked and had to complete a health declaration form before admission. Visitors were required to follow best practice guidance and wear appropriate PPE. The convents visiting policy was discussed with the Sisters, their families and friends.
- Admissions into the Convent were risk assessed and followed government guidance. This included Sisters having to isolate in their bedroom for 14 days.
- Testing for Covid-19 for all Sisters and staff had occurred and was ongoing on a regular basis. The registered manager had processes to initiate to keep everyone safe should a positive test occur.
- People received support to maintain their relationships with family, friends and to meet their spiritual needs. This was achieved through telephone calls, video calls, socially distanced visits and online recorded spiritual services played in the chapel.
- Staff said the registered manager was very aware of what precautions needed to be in place and was very protective of the Sisters and the staff. We saw up to date coronavirus management, and infection control policies that contained current guidance.
- We observed prominent signage to guide staff on the use of protective personal equipment (PPE). There were separate rooms for staff to put on and take off their PPE. All staff had received training on how to wear, when to wear and how to dispose of PPE.
- We observed staff wearing PPE appropriately. Staff were observed socially distancing while spending time with the Sisters and engaging in activities.
- We observed the Convent looked clean and hygienic. Housekeeping staff followed a cleaning schedule that included regular cleaning of high touch areas such as door handles and switches.

Further information is in the detailed findings below.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### Is the service safe?

We were assured the provider was protecting people and staff by their implementation of robust infection prevention processes and their ongoing review of good practice guidance.

**Inspected but not rated**

# Cross and Passion Convent

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

This was a targeted inspection looking at the infection control and prevention measures the provider has in place. As part of CQC's response to the coronavirus pandemic we are conducting a thematic review of infection control and prevention measures in care homes.

This inspection took place on 14 October 2020 and was announced. The service was selected to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control.

# Is the service safe?

## Our findings

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.