

Ixora Healthcare Limited

The White House

Inspection report

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Manchester
Lancashire
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Tel: 01619987632

Date of inspection visit:
10 March 2021

Date of publication:
29 March 2021

Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

The White House is a 'care home'. People in care homes receive accommodation and nursing or personal care as single package under one contractual agreement. The Care Quality Commission (CQC) regulates both the premises and the care provided.

The White House is registered with CQC to accommodate up to 28 people and at the time of this inspection, 23 people were accommodated and there were five vacancies.

We found the following examples of good practice.

Staff received specialist Covid-19 infection prevention and control training.

Fixtures, fittings and high-use surfaces were visibly clean.

Policies and procedures for entering the home were effective in protecting against the spread of infection. Processes in place for enabling visits to people who used the service promoted the wellbeing of all concerned.

The emotional wellbeing of staff was supported, and staff reported that senior managers had promoted a caring and open-door culture.

Risk assessments had been completed and action taken to ensure individual needs relating to Covid-19 were met.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

The White House

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 10 March 2021 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We signposted to best practice in relation to changing PPE during use to encourage assurance that PPE was always used effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We signposted to best practice in relation to recording and scheduling the increased cleaning frequency described.
- We were assured that the provider was making sure infection outbreaks were effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.