

Support for Living Limited

Support for Living Limited - 26 Stockdove Way

Inspection report

26 Stockdove Way
Perivale
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20 October 2020

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Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

Support for Living 26 Stockdove Way is a care home providing personal care and accommodation to people with a learning disability or autistic spectrum disorder. The purpose-built house is situated in a residential area. The care home can accommodate up to eight people. It is part of the Certitude brand who have a range of care services across 14 London Boroughs.

We found the following examples of good practice.

- Visitor information was clearly displayed at the entrance to the home. Staff explained the infection control protocol to visitors, so they knew what action to take to reduce the spread of the infection. In the warmer months the staff had supervised visitors when garden visits had taken place.
- As the weather became colder alternatives to relatives visiting in person were being supported. This included for example, telephone and video calls.
- There were adequate supplies of PPE and staff were using PPE in a safe manner, during the inspection.
- The registered manager and staff were supporting people to socially distance in the home. They provided accessible information about COVID 19 to people and had supported two of them to wear PPE when attending hospital visits.
- The registered manager had undertaken risk assessments for people and staff. They had reviewed factors which placed people at a higher risk. They had worked with a multi-disciplinary team to identify measures to monitor health and provide safe care and treatment.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured the service were following safe infection prevention and control procedures to keep people safe.

Inspected but not rated

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Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

This was a targeted inspection looking at the infection control and prevention measures the provider has in place. As part of CQC's response to the coronavirus pandemic we are conducting a thematic review of infection control and prevention measures in care homes.

This inspection took place on 20 October 2020 and was announced. The service was selected to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was providing PPE and staff were using PPE effectively and safely.
- We were assured that the provider was promoting safety through infection control practices in the home.
- We were assured that the provider was accessing routine testing for staff and had encouraged and facilitated staff flu vaccination.
- We were assured that the provider had protocols to manage an infection outbreak.
- We were assured that the provider quality assured infection control measures.