

# Kingly Care Partnership Limited

# Kingly Terrace

## Inspection report

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09 February 2022

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## Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	<b>Inspected but not rated</b>
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# Summary of findings

## Overall summary

Kingly Terrace is a residential care home providing accommodation and personal care for up to eight people requiring support primarily due to an acquired brain injury and/or a neurological disability. On the day of inspection there were eight people living in the service.

We found the following examples of good practice.

Safe arrangements were in place for visitors to the service including relatives and friends, professionals and others. This included a booking system, rapid LFD testing, showing evidence of vaccination, temperature checks and sign in process.

Isolation, co-horting and zoning were used to manage the risk of infection spread. This meant people self-isolated in their rooms when necessary and staff would be allocated to work in certain areas of the service should anyone test positive for COVID-19.

Enhanced cleaning and disinfection of all areas of the service continued to take place to reduce the risk of cross contamination. The manager planned to update cleaning schedules to reflect the sanitisation of high touch areas, such as door handles and hand rails, at least twice a day.

There was plenty of personal protective equipment (PPE) including masks, gloves, aprons and hand sanitiser available. PPE stations were located around the service. Used PPE was disposed of safely in clinical bins.

A regular programme of testing for COVID-19 was in place for staff and people who lived in the service. This meant swift action could be taken if anyone received a positive test result.

Options for a staff changing area and the introduction of a staff uniform were being looked into. This would further reduce the risk of cross contamination.

Building works were ongoing to create an extension. Included in the building programme were planned improvements to the kitchen and laundry areas, which would improve infection prevention and control measures.

The manager started in November 2021 and was in the process of reviewing and updating documentation and records. They had good oversight of infection prevention and control processes. Regular quality assurance checks were undertaken, and identified improvements were being addressed.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# Kingly Terrace

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at how services manage infection control and visiting arrangements. This was a targeted inspection looking at the infection prevention and control measures the provider had in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 9 February 2022 and was announced. We gave the provider 24 hours' notice of the visit.

# Is the service safe?

## Our findings

### Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- People were supported to spend time with relatives and people important to them in a safe way in line with national guidance.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The service was meeting the requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.