

Mrs Aunjali Johar & Mr Navneet Singh Johar

Beaufort Lodge

Inspection report

10-12 St Vincent's Road
Westcliff On Sea
Essex
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Tel: 01702353640

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10 February 2021

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02 March 2021

Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

Beaufort Lodge is registered to provide accommodation and personal care for up to 20 people. At the time of our inspection there were 10 people using the service some of whom were living with dementia.

We found the following examples of good practice.

- The service was currently closed to visitors however, there was a process in place to ensure any visitors to the service such as health care professionals or contractors, were screened for COVID-19 symptoms.
- People had been encouraged to keep in touch with their loved ones using various forms of technology. When allowed, the service facilitated garden visits for people.
- The service was closed to new admission at the time of our visit. The registered manager confirmed they were following government guidance and all new admissions were isolated in their rooms for 14 days.
- Staff were following government guidelines in the use of personal protective equipment [PPE] and good infection control practice. PPE was available throughout the service for staff to access.
- Staff and people living at the service had access to regular testing.
- There were cleaning schedules in place. The service was visibly clean.
- Infection control audits took place regularly to make sure staff and the environment complied with current guidance and practices.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Beaufort Lodge

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 10 February 2021 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- We were somewhat assured that the provider was meeting shielding and social distancing rules. Although there were two communal lounge areas available for people using the service to access, people were reluctant to use both areas. This limited the provider's ability to enable and maintain social distancing.

We have also signposted the provider to resources to develop their approach.