

Fernbank Therapeutic Community Ltd

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Inspection report

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Oldham
Lancashire
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Tel: 01616264079

Date of inspection visit:
19 March 2021

Date of publication:
06 April 2021

Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

Fern Bank Therapeutic Community is a residential care home. It is a large detached Victorian house, situated opposite Alexandra Park, approximately one mile from Oldham town centre. Fern Bank is registered to provide support for up to 29 people who have mental health needs or physical disabilities. At the time of our inspection there were 27 people living at the home.

We found the following examples of good practice.

Robust processes were in place for all essential visitors to the home. This included completion of a health screening questionnaire, temperature check and lateral flow device test.

The home had a plentiful supply of personal protective equipment (PPE), which was worn correctly by staff. Staff had completed training in infection control, hand washing and the correct use of PPE.

The home was clean and well-maintained. Robust cleaning procedures were in place.

As far as possible activities for people living at the home had continued throughout the COVID - 19 pandemic. These included walks in the park. There was an attractive garden to the front of the property which people could sit out in.

Contact with relatives and friends had been maintained through the use of phone and video calls and through window visits. Indoor visiting had recently started for one named individual for each person, in line with government guidance. Appointments were booked 24 hour in advance.

Risk assessments had been completed to assess the impact of COVID-19 on people who used the service and staff. The majority of staff and residents had been vaccinated against COVID-19.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Fern Bank Therapeutic Community Ltd

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 19 March and was announced.

Is the service safe?

Our findings

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.