

Achieve Together Limited

Girling Street

Inspection report

34 Girling Street
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Suffolk
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Date of inspection visit:
17 January 2022

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28 January 2022

Ratings

| | |
|---------------------------------|-------------------------|
| Overall rating for this service | Inspected but not rated |
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| | |
|----------------------|-------------------------|
| Is the service safe? | Inspected but not rated |
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Summary of findings

Overall summary

Girling Street is a residential care home that provides accommodation and personal care for up to five people who have a learning disability. There were five people living in the service when we inspected on 17 January 2022. We gave the provider 24 hours' notice that we would be inspecting the service because it is a small service and we needed to be sure that there would be someone at home.

We found the following examples of good practice.

The service had policies and procedures to assist the registered manager and staff to manage any risks associated with the COVID-19 pandemic.

The service had made adjustments to the entrance and exit routes to accommodate a Personal Protective Equipment (PPE) area for staff to don and doff (put on and take off) PPE.

There was sufficient supply of PPE for staff and any visitors to use. Hand sanitiser was readily available throughout the service. Staff had received updated training on the use of PPE, and we observed it being worn correctly during our visit.

A programme of regular COVID-19 testing for both people living at the service, their visitors and staff was in place. All visitors, including healthcare professionals were subject to a range of screening procedures, including a temperature check, screening questionnaire, showing evidence of vaccination and a negative lateral flow test before entry into the service was permitted.

People living in the service and their relatives were supported to maintain contact, with visiting available at all times.

There was clear signage and information in place at the service to remind staff of their responsibilities. Additional COVID-19 pictorial and 'easy read' information was available for those people who preferred this format of communication.

Daily cleaning schedules were in place and tasks were completed by staff including two hourly cleaning of frequently touched areas.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Girling Street

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at how services manage infection control and visiting arrangements. This was a targeted inspection looking at the infection prevention and control measures the provider had in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 17 January 2022 and was announced. We gave the service 24 hours' notice of the inspection.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- We were assured the provider was facilitating visits for people living in the home in accordance with the current guidance.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The service was meeting the requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.