

Collinson Care Ltd

Collinson Care Home

Inspection report

616-618 Dunstable Road
Luton
Bedfordshire
LU4 8RT

Tel: 01582594529

Date of inspection visit:
26 January 2021

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Collinson House Care Home is a 'care home' providing accommodation, and personal care. It is registered to provide a service for up to 29 people. The service was supporting 24 people at the time of the visit. The home is set over two floors.

We found the following examples of good practice.

- The communal parts of the home were clean and well maintained. We observed staff wearing personal protective equipment (PPE) correctly.
- Professionals and staff entered and left the home in a safe way. People were supported to speak with their relatives on the phone and with tablets.
- Staff received regular COVID-19 tests and people had monthly COVID-19 tests as per government guidance.
- Staff were allocated to permanent floors and the laundry staff followed the government guidance with the processing of laundry from COVID-19 positive people.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Collinson Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 26 January 2021 and was announced in order to clarify aspects of the outbreak.

Is the service safe?

Our findings

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider's infection prevention and control policy was up to date.

We were partially assured about staffing and the management's admission processes. Staffing levels were not sufficient to effectively isolate and manage people with either COVID-19 or with negative test results. The provider responded to this by increasing staff numbers. People who were new to the home were not admitted in a safe way and according to government guidance. We have signposted the provider to resources to develop their approach.