

Gracelands Care Home Limited

Gracelands Care Home

Inspection report

Belmangate
Guisborough
Cleveland
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23 November 2020

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Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

Gracelands Care Home is located in Guisborough. It provides accommodation and personal care for up to 43 people across two floors. At the time of the inspection there were 30 people who used the service.

We found the following examples of good practice.

- The home had detailed contingency plans in place to deal with future outbreaks.
- Bespoke training and competency checks had been developed for staff to ensure they were using personal protective equipment (PPE) correctly.
- There were sufficient stocks of PPE available for staff and visitors.
- Communal areas had been adapted to support social distancing.
- People had been supported to keep in touch with their relatives.
- Staff had worked flexibly through the recent outbreak to make sure the home was sufficiently staffed. Additional support had been provided to staff to support their well-being.
- There was good oversight of the home from the registered managers. They acted quickly when any improvements or changes were needed.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured the service were following safe infection prevention and control procedures to keep people safe.

Inspected but not rated

Gracelands Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 23 November 2020 and was announced.

Is the service safe?

Our findings

S5 How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.