

Northbrook Homes Limited

St Lukes Care Home

Inspection report

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24 January 2022

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Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

St Lukes Care Home is a care home registered to accommodate and support up to five people with learning disabilities. At the time of the inspection, five people were living at the home. The service is a two-floor building. Each floor has separate adapted facilities.

We found the following examples of good practice.

- The provider had appropriate arrangements for visiting to help prevent the spread of COVID-19. Visitors were able to book a time suited to people and this was staggered where possible to avoid potential infection outbreaks with other visitors. Visitors were screened for symptoms of acute respiratory infection a before being allowed to enter the home.
- The provider had appropriate arrangements to test people and staff for COVID-19 and was following government guidance on testing.
- The provider ensured that staff received appropriate training and support to manage COVID-19. Systems were in place to support staff if they became unwell and when they returned to work.
- Adequate supply of PPE was in place and systems were in place to ensure there was not a shortfall of PPE. We observed staff wearing PPE. People's temperature was taken regularly to check they had not developed symptoms. Systems were in place to ensure people were safe if their temperature went above recommended levels.
- Systems were in place should people display symptoms or test positive for COVID-19, which included isolating in their rooms. Systems were put in place for people that had tested for COVID19 to be able to use the garden area or communal lounge should they not want to isolate in their rooms.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

St Lukes Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at how services manage infection control and visiting arrangements. This was a targeted inspection looking at the infection prevention and control measures the provider had in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 24 January 2022 and was announced. We gave the service 24 hours' notice of the inspection.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

S5 How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The service was meeting the requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.