

Hill Care 3 Limited

# Broadacres Care Home

## Inspection report

Naylor Street  
Parkgate  
Rotherham  
South Yorkshire  
S62 6BP

Tel: 01709526455

Date of inspection visit:  
11 August 2020

Date of publication:  
21 August 2020

## Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	<b>Inspected but not rated</b>
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# Summary of findings

## Overall summary

Broadacres is a residential care home providing personal care for up to 49 people. At the time of our inspection there were 26 people residing at the service, some of whom were living with dementia.

We found the following examples of good practice.

The home had a system in place to support relatives to visit their family members by using the garden area and outside space. On arrival to the home, essential visitors were asked to complete and sign a screening form regarding COVID-19 symptoms and were asked to sanitise their hands, put on a facemask and have their temperature checked prior to moving from the reception area. This assisted in identifying visitors who may be at a higher risk of transmitting an infection to people living in the home.

Staff had taken steps to support people in maintaining contact with family and friends. This included the use of phone and video calls.

Risk assessments were in place to support people who were shielding. Social distancing was observed as far as it was practicable to do so. Staff always wore appropriate PPE, regularly washed their hands and applied hand sanitiser.

Tests for COVID-19 were carried out weekly for staff and monthly for people living at the service. If a test result was positive, the person was required to isolate in line with government guidance.

The home was clean and there were no malodours. Staff had access to cleaning products and the cleaning of high touch areas such as door handles and hand rails, were cleaned regularly. However, the laundry was untidy, and some areas of the home were in need of maintenance to ensure they could be cleaned effectively. The registered manager was aware of these issues and working towards resolving them.

Staff had completed training in infection control, COVID-19 and donning and doffing PPE. The registered manager had completed competency checks to ensure all staff understood how to complete donning and doffing appropriately.

Further information is in the detailed findings below.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

We were assured the service were following safe infection prevention and control procedures to keep people safe.

**Inspected but not rated**

# Broadacres Care Home

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

This was a targeted inspection looking at the infection control and prevention measures the provider has in place. As part of CQC's response to the coronavirus pandemic we are conducting a thematic review of infection control and prevention measures in care homes.

This inspection took place on 11 August 2020 and was announced. The service was selected to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control.

## Is the service safe?

### Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were somewhat assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.