

North Street Dental Practice Limited

Northstreet Dental & Aesthetic Practice

Inspection Report

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Overall summary

Further to the outcome of a previous inspection, carried out in March 2016, we carried out an announced focused inspection relating to the well led provision of services on 12 September 2016 to ask the practice the following key questions;

Are services well-led in relation to governance; specifically staff recruitment and training?

Our findings were:

Are services well-led?

We found that this practice was providing well-led care in accordance with the relevant regulations.

Background

CQC inspected the practice on 12 September 2016 and asked the provider to make improvements regarding:

- Regulation 18 Regulations 2014 Staffing
- Regulation 19 Regulations 2014 Fit and Proper Persons employed

We checked this area as part of this focused inspection and found this had been resolved.

North Street Dental & Aesthetic Practice is a dental practice providing private treatment for both adults and children.

The practice is situated in Emsworth, a village near Chichester, West Sussex. The practice has three dental treatment rooms and a separate decontamination room used for cleaning, sterilising and packing dental instruments. The practice is based on the ground and first floor. The ground floor is accessible to wheelchair users, prams and patients with limited mobility.

The practice employs three dentists, two hygienists, three dental nurses and a receptionist. The practice opening hours are 8.30am to 5.30pm Monday to Thursday and 8.30am to 3.00pm on Friday. There are arrangements in place to ensure patients receive urgent care and treatment assistance when the practice is closed.

The practice owner is the registered manager. A registered manager is a person who is registered with the Care Quality Commission to manage the service. Like registered providers, they are 'registered persons'. Registered persons have legal responsibility for meeting the requirements in the Health and Social Care Act 2008 and associated Regulations about how the practice is run.

Summary of findings

The inspection was carried out by a lead inspector.

Our key findings were:

- Staff had received safeguarding training appropriate to their roles.
- Staff recruitment files contained essential information in relation to Regulation 19, Schedule 3 of Health & Social Care Act 2008 (Regulated Activities) Regulations 2014.

Summary of findings

The five questions we ask about services and what we found

We always ask the following five questions of services.

Are services well-led?

We found that this practice was providing well-led care in accordance with the relevant regulations.

Staff received the training required to enable them to carry out their roles.

The practice had suitably identified risks associated with recruitment of staff. The provider presented evidence to confirm all the checks required for new staff had been carried out.

No action 

Northstreet Dental & Aesthetic Practice

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the practice was meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

Further to the outcome of a previous inspection, carried out in March 2016 we carried out an announced focused inspection relating to the well led provision of services on 12 September 2016. The inspection was carried out by a CQC inspector

During the inspection, we spoke with the practice manager and reviewed procedures and other documents.

To get to the heart of patients' experiences of care and treatment, we asked the following questions:

- Is it well-led?

This question therefore formed the framework for the areas we looked at during this inspection.

Are services well-led?

Our findings

Governance arrangements

The governance arrangements for this location consisted of the practice manager who was responsible for the day to

day running of the practice. The practice maintained numerous files pertaining to various clinical systems and process used to deliver safe and effective care under the regulated activities in dentistry.

We found the governance files underpinning the care provided at the practice were effective. The areas we examined were staff recruitment and staff training which were both found to be complete and in order.