

Voyage 1 Limited

694 Pinner Road

Inspection report

694 Pinner Road
Harrow
Middlesex
HA5 5QY
Tel: 020 8868 1894
Website: www.voyagecare.com

Date of inspection visit: 12 June 2015
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Ratings

Overall rating for this service

Good



Is the service safe?

Good



Overall summary

We carried out an unannounced comprehensive inspection of this service on 17 April 2015. A breach of Regulation 12 HSCA 2008 (Regulated Activities) Regulations 2014 Safe care and treatment was found. We found that controlled drugs were not stored in accordance with the Misuse of Drugs (Safe Custody) Regulations 1973. After the comprehensive inspection, the provider wrote to us on 1 June 2015 to say what they would do to meet legal requirements in relation to the breaches.

We undertook this focused inspection on 12 June 2015 to check the provider had followed their plan and to confirm

that they now met legal requirements. This report only covers our findings in relation to those requirements. You can read the report from our last comprehensive inspection, by selecting the 'all reports' link for 694 Pinner Road on our website at www.cqc.org.uk.

The service provides care and support for up to eight people with learning disabilities. There were six people using the service when we visited.

During our focused inspection on 12 June 2015 we found that the provider had taken the necessary steps to ensure that controlled drugs were stored safely.

Summary of findings

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

The service was safe. We found that action had been taken to improve safety. The provider had fitted a suitable medicines cupboard for the storage of controlled drugs. This ensured people who used the service were protected from medicines being provided to them unsafely.

Good



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Detailed findings

Background to this inspection

We carried out this focused inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008, to look at the overall quality of the service, and to provide a rating for the service under the Care Act 2014.

We undertook an unannounced focused inspection of 694 Pinner Road on 12 June 2015. This inspection was done to check that improvements to meet legal requirements planned by the provider after our comprehensive inspection on 17 April 2015 had been made. We inspected the service against one of the five questions we ask about services: is the service safe?

The inspection was undertaken by one inspector. During our inspection we spoke with one care worker and viewed the storage for controlled drugs.

Is the service safe?

Our findings

During our comprehensive inspection on 17 April 2015 we found that the provider did not store controlled drugs in with the Misuse of Drugs (Safe Custody) Regulations 1973, which required that controlled drugs to be stored in cabinets that comply, as a minimum, with the specifications set out in these regulations. This meant

people could not always be sure that controlled drugs were stored safely. This was a breach of Regulation 12 HSCA 2008 (Regulated Activities) Regulations 2014 Safe care and treatment.

We found during our focused inspection on 12 June 2015 that the provider had purchased and fitted a controlled drugs cabinet in accordance with the requirements of the Misuse of Drugs (Safe Custody) Regulations 1973. We saw that the key for the medicines cupboard and controlled drugs cupboard was kept with the shift leader. This ensured that controlled drugs were stored and kept safely.