

Crown Care IV Limited

Buckingham Care Home

Inspection report

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Penistone
Sheffield
South Yorkshire
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06 November 2020

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17 November 2020

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Buckingham House is a purpose-built residential care home supporting people over three wings, each with their own communal lounge and dining areas.

We found the following examples of good practice.

- The service had arranged for relatives and friends to be provided with detailed information about visiting procedures. Visits were planned, timed and socially distanced. A discrete area in the new entrance area was used to take temperatures and take health information. Alternative arrangements for relatives unable to visit, including ipads and window visits, were also available.
- The unit was self-contained with a separate entrance with ramp, medicine room, staff dining area, and room for putting on and taking off personal protective equipment (PPE). There was a unit manager who supported the safe admission of people. In addition, NHS staff working in an adjacent wing had a separate entrance.
- There was a dedicated staff team, which includes separate management arrangements. Staff supported people to undertake well-being activities on an individual basis.
- A robust cleaning schedule was in place. Increased clinical waste collections had been arranged. Good ventilation has been enhanced by two air-filtration units. Enhanced laundry bags were in use. Laundry procedures followed best practice guidelines.
- An Infection Prevention and Control (IPC) Policy was in place. The service had worked closely with IPC specialist nurses. Staff have individual risk assessments and an individualised programme to protect them at work.

We were assured that this service met good infection prevention and control guidelines as a designated care setting.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured the service were following safe infection prevention and control procedures to keep people safe.

Inspected but not rated

Buckingham Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

This was a targeted inspection looking at the infection control and prevention measures the provider has in place. As part of CQC's response to the coronavirus pandemic we are conducting a review of infection control and prevention measures in care homes.

The service had been identified for use by the Local Authority as a designated care setting in response to the Winter Plan for people discharged from hospital with a positive Covid-19 status. This inspection was to ensure that the service was compliant with infection control and prevention measures.

This inspection took place on 6 November 2020 and was announced.

Is the service safe?

Our findings

How well are people protected by the prevention and control of infection

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date