

Lifeways Community Care Limited

Church View

Inspection report

Kings Road
Sunderland
SR5 2HZ

Tel: 01915487796

Date of inspection visit:
04 March 2021

Date of publication:
14 April 2021

Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

Church View is a supported living service providing personal care to people living in their own accommodation. Four people received a regulated activity when we inspected.

We found the following examples of good practice.

Staff followed good infection prevention and control (IPC) practices. Checks were completed when visitors accessed the service to minimise the risk of infection. The service was clean and this had been enhanced following the recent outbreak of COVID-19. Staff had access to good supplies of personal protective equipment (PPE). Staff had completed specific training about how to use this correctly. The provider regularly communicated with Public Health England (PHE) for guidance to deal with the outbreak. PHE recommended additional preventative measures, which the service had implemented.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Church View

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 4 March 2021 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.