

Carlton Nursing Homes Ltd

Carlton Autistic Care Centre

Inspection report

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11 February 2022

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Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

Carlton Autistic Care Centre provides care and support for up to 18 people with autism and learning disabilities in four separate houses. Each house has their own communal facilities. There were 15 people living at the home at the time of our inspection.

We found the following examples of good practice.

The home was clean and well ventilated.

Safe arrangements were in place for professionals visiting the home. This included a confirmed negative lateral flow test result, proof of vaccination against COVID-19, the requirement to show a COVID-19 pass, hand sanitisation and wearing personal protective equipment (PPE).

Pictorial signs reminded people and staff of the infection control procedures to follow to ensure safety.

Policies and audit relating to infection prevention and control (IPC) and PPE were up to date.

Staff received training in IPC and in correct use of PPE as well as handwashing techniques. The home ensured there was a stock of appropriate PPE available and there was a regular COVID-19 testing regime for both, the people and the staff.

The registered manager reported good support from the local health professionals including the local GP practice and the team at the provider's head office throughout the pandemic.

The home was meeting the requirements of the Accessible Information Standards. The home used easy read guides and information to support people. For example, we saw evidence of easy read information to support people with the regular testing.

The home worked with people educating them on the importance and benefits of wearing masks in public areas.

The home supported people to engage in meaningful activities such as themed days.

PPE was readily available at the home. Hand sanitisers and PPE stations were situated throughout the building.

We saw all staff were wearing face masks

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Inspected but not rated

Further information is in the details findings below

Carlton Autistic Care Centre

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to COVID-19, we are looking at how services manage infection control and visiting arrangements. This was a targeted inspection looking at the infection prevention measures the provider had in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 11 February 2022 and was announced. We gave the service 24 hours' notice of the inspection.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The Government has announced its intention to change the legal requirement for vaccination in care homes, but the service was meeting the current requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.