

Hatfield Dental Care Limited

Hatfield Dental Care

Inspection report

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Overall summary

We undertook a follow up focused inspection of Hatfield Dental Care on 18 September 2023. This inspection was carried out to review the actions taken by the registered provider to improve the quality of care and to confirm that the practice was now meeting legal requirements.

The inspection was led by a CQC inspector who was supported by a specialist dental advisor.

We had previously undertaken a comprehensive inspection of Hatfield Dental Care on 20 February 2023 under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. We found the registered provider was not providing well-led care and was in breach of regulation 17 of the Health and Social Care Act 2008 (Regulated Activities) Regulations 2014.

You can read our report of that inspection by selecting the 'all reports' link for Hatfield Dental Care dental practice on our website www.cqc.org.uk.

When 1 or more of the 5 questions are not met we require the service to make improvements and send us an action plan. We then inspect again after a reasonable interval, focusing on the areas where improvement was required.

As part of this inspection we asked:

- Is it well-led?

Our findings were:

Are services well-led?

We found this practice was providing well-led care in accordance with the relevant regulations.

Summary of findings

The provider had made improvements in relation to the regulatory breach we found at our inspection on 20 February 2023.

Background

Hatfield Dental Care is in Hatfield, Doncaster and provides NHS and private dental care and treatment for adults and children.

There is step free access to the practice for people who use wheelchairs and those with pushchairs. Car parking spaces are available near the practice. The practice has made reasonable adjustments to support patients with access requirements.

The dental team includes 4 dentists, 8 dental nurses (3 of whom are trainees), 2 dental therapists, a practice manager and 2 receptionists. The practice has 4 treatment rooms.

During the inspection we spoke with 1 dentist, 1 dental nurse and 1 receptionist. We looked at practice policies, procedures and other records to assess how the service is managed.

The practice is open:

Monday and Thursday from 8am to 4.30pm

Tuesday from 8am to 7pm

Wednesday from 8am to 1.30pm

Friday from 8am to 5pm

Summary of findings

The five questions we ask about services and what we found

We asked the following question(s).

Are services well-led?

No action



Are services well-led?

Our findings

We found that this practice was providing well-led care and was complying with the relevant regulations.

At the inspection on 18 September 2023 we found the practice had made the following improvements to comply with the regulation:

- A fire safety risk assessment was carried out in line with the legal requirements. The management of fire safety was effective.
- Emergency equipment and medicines were stored appropriately and were available and checked in accordance with national guidance.
- Prescriptions were securely stored as described in current guidance. Systems were in place to monitor and track their use.
- The practice had infection control procedures which reflected published guidance.
- The practice had a recruitment policy to help them employ suitable staff. We reviewed the process to ensure Disclosure and Barring Service (DBS) checks were in place and were role specific for all staff; we found the appropriate records were in order.
- The practice had policies and procedures in place to ensure clinical waste was segregated and stored appropriately in line with guidance.
- The practice had effective systems to ensure all clinical staff had adequate immunity for vaccine preventable infectious diseases.
- Systems to monitor environmental cleaning standards and the use and storage of cleaning equipment were effective.
- Air conditioning servicing/maintenance records were available.
- Pressure vessel inspection records were available.
- Risk assessments were available for staff who worked alone in the practice.
- Oversight and management arrangements to ensure good governance and leadership are sustained in the longer term, were operating effectively.

The practice had also made further improvements:

- The practice had arrangements to ensure the safety of the X-ray equipment.
- Patient care records in relation to the provision of dental implants were complete and complied with General Data Protection Regulation requirements.
- The practice had a system for receiving and acting on safety alerts.