

Time for Teeth Limited

# HMP Lowdham Grange

## Inspection Report

**HMP Lowdham Grange.**  
**Old Epperstone Road,**  
**Lowdham,**  
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Website:

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### Overall summary

We carried out an announced focussed inspection on 30 March 2016 to look at whether the provider had taken action following our previous inspection in June 2015 where a requirement notice was issued.

#### **Our findings were:**

The provider had taken necessary action to meet the requirement notices.

#### **Are services safe?**

We found that this practice was providing safe care.

We did not look at the other domains as part of this focussed inspection.

# Summary of findings

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Are services safe?**

We did not inspect the safe domain in full at this inspection. We inspected only those aspects mentioned in the Requirement Notices issued as a result of the inspection in June 2015. We found that all the required improvements had been made.

We found that the dental suite was clean and that action had been taken to ensure that medicines were stored at optimum temperatures.

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### **Are services effective?**

We did not inspect the effective domain at this inspection.

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### **Are services caring?**

We did not inspect the caring domain at this inspection.

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### **Are services responsive to people's needs?**

We did not inspect the responsive domain at this inspection.

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### **Are services well-led?**

We did not inspect the well-led domain at this inspection.

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# HMP Lowdham Grange

## Detailed findings

### Background to this inspection

This inspection was carried out on the 30 March 2016 by a CQC health and justice inspector who had access to remote specialist advice.

HMP Lowdham Grange is a category B prison that holds around 900 men. Time for Teeth LTD provides dental services to prisoners. The location is registered to provide the regulated activities diagnostic and screening procedures, surgical procedures and treatment of disease, disorder or injury.

CQC inspected the service in partnership with Her Majesty's Inspectorate of Prisons between 22 June and 25 June 2015. A joint report between the Care Quality Commission and

Her Majesty's Inspectorate of Prisons was produced. This report can be found by accessing the following website: <http://www.justiceinspectorates.gov.uk/hmiprisons/inspections/>

As a result of this inspection we asked the provider to make improvements regarding the following areas:

- Medicines management
- Infection control

These constituted breaches of Regulation 12 of the Health and Social Care Act 2008 (Regulated Activities) Regulations 2014 and a requirement notice was issued. We checked these areas during this focussed inspection and found that appropriate action had been taken.

# Are services safe?

## Our findings

### **Infection control:**

We found that the provider had addressed our concerns and the dental suite was clean on the day we visited. A prisoner had been recruited as a cleaner and they had designated areas to clean in the dental suite. Dental staff

also carried out cleaning at the start and end of each dental session. This helped to ensure that the room was of an appropriate standard to help minimise the risk of infection to people who used the service.

### **Equipment and medicines:**

The provider was now monitoring the temperature of the room where emergency medication was stored. This helped to ensure that medication was fit for purpose should staff need to use it to treat patients in emergencies.

# Are services effective?

(for example, treatment is effective)

## Our findings

We did not inspect the effective domain at this inspection.

# Are services caring?

## Our findings

We did not inspect the caring domain at this inspection.

# Are services responsive to people's needs? (for example, to feedback?)

## Our findings

We did not inspect the responsive domain at this inspection.

# Are services well-led?

## Our findings

We did not inspect the well-led domain at this inspection.