

Conifers Care Homes Ltd

Oaklands Nursing Home

Inspection report

10 Tarvin Road
Littleton
Chester
Cheshire
CH3 7DG

Tel: 01244335060

Website: www.coniferscaregroup.com

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22 February 2022

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Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

Oaklands Nursing Home is a residential care home providing personal and nursing care to 32 people at the time of the inspection. The service can support up to 50 people. Oaklands accommodates people within a three-story building with access to all levels being provided by a passenger lift.

We found the following examples of good practice.

The provider had developed policies and procedures to mitigate any risks relating to the COVID-19 pandemic. These were clear to follow and regularly updated.

Staff had access to the personal protective equipment (PPE) they needed and there were PPE 'stations' situated at regular points around the home. Signage was visible on the bedroom doors of people who were isolating following a positive test result for COVID-19. This was helpful in informing staff before entry to ensure the appropriate PPE was being worn and any enhanced procedures were being followed.

Routine COVID-19 testing was in place for people living at Oaklands Nursing Home, staff and visitors.

People were supported to keep in touch with their families and friends. Visiting arrangements were in line with current government guidance.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Oaklands Nursing Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of COVID-19, we are conducting reviews to ensure that the Infection Prevention and Control (IPC) practice is safe and that services are compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 22 February 2022 and was unannounced.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures.

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

Visiting in care homes

- The provider was enabling visits in line with government guidelines.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The Government has announced its intention to change the legal requirement for vaccination in care homes, but the service was meeting the current requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.