

Lann-Glayo Care Limited

Rydal House

Inspection report

6 Spratslade Drive
Longton
Stoke-on-trent
ST3 4DZ

Tel: 01782330854

Date of inspection visit:
17 December 2020

Date of publication:
30 December 2020

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Rydal House provides accommodation and personal care for people with a learning disability, mental health needs and/or autism. The service can support up to eight people. At the time of our inspection six people were living at Rydal House.

We found the following examples of good practice.

- A visiting policy and protocols were in place which had been shared with relatives. This included how visits were arranged and the precautions in place to keep people safe from cross infection.
- When visits had been restricted other methods were used to ensure people continued to have contact with their loved ones such as, video/telephone calls and window visits. The registered manager kept in regular contact with relatives to provide updates on their relatives' wellbeing.
- Risk assessments were carried out to ensure people were safe when accessing the community. Staff shared information with people in easy read formats which supported people to understand how to keep themselves safe.
- The environment was clean and additional cleaning had been implemented to lower the risk of cross transmission of infection.
- Staff were supported by the registered manager during periods of anxiety and staff had been signposted to external wellbeing services.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Rydal House

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 17 December 2020 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider's infection prevention and control policy was up to date.