Qualia Care Limited

High Peak Lodge Residential & Nursing Home

Inspection report

Bedford Square
Leigh
WN7 2AA

Tel: 01942262021

Date of inspection visit:
05 February 2021

Date of publication:
23 February 2021

Ratings

Overall rating for this service	Inspected but not rated

Is the service safe?	**Inspected but not rated**

Summary of findings

Overall summary

High Peak Lodge is a residential and nursing home that is registered for younger and older adults, people living with dementia, sensory impairment or a physical disability. It is situated close to Leigh town centre. All bedrooms are single occupancy and have en-suite facilities. High Peak Lodge can accommodate up to 39 people. At the time of the inspection 36 people were living at the home.

We found the following examples of good practice.

The home had a robust process in place for facilitating controlled visits for people receiving end of life care. Only two relatives were allowed to visit, both of whom needed to have a negative test no more than three days prior to the visit, complete a lateral flow test upon arrival, have their temperature checked, don PPE and be escorted to and from the bedroom.

Prior to the recent lockdown, internal visiting had been set up within a designated area accessible from the grounds, with detailed instructions of how this would work circulated to all relatives via letter. Again, this involved testing prior to and on the day of the visit and adherence to PPE guidelines. During the current lockdown, contact was maintained through window visits, video and telephone calls.

The home has used isolation and cohorting appropriately, to ensure people were supported safely. Any admissions had included completion of testing and a 14-day isolation period, before people had been supported to integrate into the communal areas of the home. Furniture had been rearranged in lounges and the dining area, to ensure people remained socially distanced. Staff had been allocated to specific areas of the home, to prevent cross contamination.

Both PPE and cleaning products were stored and used appropriately. PPE stations had been set up across the home, with donning and doffing guidance displayed at various points throughout to ensure guidance was followed. Touch free bins and clinical waste bags were in use throughout the home.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Inspected but not rated

Further information is in the detailed findings below.

High Peak Lodge Residential & Nursing Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 5 February 2021 and was announced.

Inspected but not rated

Is the service safe?

Our findings

How well are people protected by the prevention and control of infection?

● We were assured that the provider was preventing visitors from catching and spreading infections.

● We were assured that the provider was meeting shielding and social distancing rules.

● We were assured that the provider was admitting people safely to the service.

● We were assured that the provider was using PPE effectively and safely.

● We were assured that the provider was accessing testing for people using the service and staff.

● We were assured that the provider's infection prevention and control policy was up to date.

We have also signposted the provider to resources to develop their approach.

● Cleaning checklists had been used, however one which specifically documented the regular cleaning of frequent touch points was not in place.

● Some agency staff had been block booked and were included in the home's testing regime, to ensure they did not transfer infections across services. However, where additional agency staff had been used to cover last minute absences or sickness, completion of lateral flow tests upon arrival was not embedded into practice. This was addressed during the inspection.