

Beaconsfield Surgery

Quality Report

Bevan Way

Widnes

Cheshire

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This report describes our judgement of the quality of care at this service. It is based on a combination of what we found when we inspected, information from our ongoing monitoring of data about services and information given to us from the provider, patients, the public and other organisations.

Ratings

Overall rating for this service

Good



Are services safe?

Good



Summary of findings

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Overall summary

Letter from the Chief Inspector of General Practice

We carried out an announced comprehensive inspection of this practice on 8 September 2015. A breach of legal requirements was found. After the comprehensive inspection, the practice wrote to us to say what they would do to meet legal requirements in relation to:

- Regulation 19 HSCA (RA) Regulations 2014 Fit and proper persons employed.

We undertook this focused inspection to check that they had followed their plan and to confirm that they now met legal requirements. This report only covers our findings in

relation to those requirements. You can read the report from our last comprehensive inspection, by selecting the 'all reports' link for Beaconsfield Surgery on our website at www.cqc.org.uk.

Our key findings were as follows:

- The practice had addressed the issues identified during the previous inspection. Disclosure and Barring Service (DBS) checks had been completed for all necessary staff. For those staff that did not require a DBS, a risk assessment had been completed.

Professor Steve Field (CBE FRCP FFPH FRCGP)

Chief Inspector of General Practice

Summary of findings

The five questions we ask and what we found

We always ask the following five questions of services.

Are services safe?

The practice is rated as good for providing safe services. The practice had addressed the issues identified during the previous inspection. Disclosure and Barring Service (DBS) checks had been completed for all necessary staff. For those staff that did not require a DBS, a risk assessment had been completed.

Good



Beaconsfield Surgery

Detailed findings

Our inspection team

Our inspection team was led by:

a CQC Lead Inspector.

Background to Beaconsfield Surgery

Beaconsfield Surgery is located in Beaconsfield Primary Care Centre, Widnes. There were 11,687 patients on the practice list at the time of our previous inspection and the majority of patients were of white British background. The practice had a higher percentage of elderly patients compared to other practices in the area.

The practice is a training practice led by five GPs partners. There are four salaried GPs. There are two practice nurses and two health care assistants. The clinical team is supported by a practice manager, office and reception managers, receptionists and administration staff.

The practice is open 8.30am to 6.30pm every weekday. The practice also offers extended hours on Wednesdays from

7am-8am for pre-bookable appointments. Patients requiring a GP outside of normal working hours are advised to contact the GP out of hours service provided by Urgent Care 24.

The practice has a Personal Medical Service (PMS) contract and has enhanced services contracts for example, childhood vaccinations.

Why we carried out this inspection

We undertook an announced focused inspection of Beaconsfield Surgery on 21 March 2016. This inspection was carried out to check that improvements to meet legal requirements planned by the practice after our comprehensive inspection on 8 September 2015 had been made. We inspected the practice against one of the five questions we ask about services: is the service safe? This is because the service was not meeting a legal requirement.

How we carried out this inspection

The inspector :-

- Reviewed information sent to us by the provider.

Are services safe?

Our findings

At our previous inspection on 8 September 2015, we identified some concerns with regard to recruitment checks.

We found one clinical member of staff had no record of a disclosure and barring service (DBS) check. There were no risk assessments in place for any non-clinical staff as to why a DBS check had not been sought and there were no DBS checks in place for any non-clinical staff acting as

chaperones. These checks identify whether a person has a criminal record or is on an official list of people barred from working in roles where they may have contact with children or adults who may be vulnerable.

The practice sent us their revised recruitment policy and DBS policy. We were also sent evidence to demonstrate that all clinical staff and those with chaperone duties had received a DBS check. For those staff that did not require a DBS check, a risk assessment had been completed. For example, secretaries and administration staff.